

UNITED STATES DISTRICT COURT DISTRICT OF RHODE ISLAND

STEPHEN MELISE,

Plaintiff

V.

C.A. No. 1:17-cv-00490-MSM-PAS

PATRICIA COYNE-FAGUE, in her official capacity as Director of the Rhode Island Department of Corrections; *ET AL*., *Defendants*

AFFIDAVIT OF PAULINE M. MARCUSSEN, DHA, RHIA, CCHP

I, Pauline M. Marcussen, in my official capacity as the Administrator of Healthcare Services at the Rhode Island Department of Corrections ("RIDOC"), being duly sworn upon oath, do hereby depose and state as follows:

- I am a Registered Health Information Administrator and a Certified Correctional Health Professional. I am actively credentialed.
- I am currently employed as the Administrator of Healthcare Services for RIDOC. Prior to my current position, I served as the Interdepartmental Project Manager for Medical Records and Medical Claims for RIDOC.
- 3. In my current position, I am familiar with the Electronic Medical Records system ("EMR"), as well as Policy 18.22 DOC, titled "Inmates and Visitors with Special Needs" and the procedure established between RIDOC security and medical personnel to process inmates' special needs accommodations requests at the Adult Correctional Institutions, John J. Moran Medium Security Facility ("Medium Security"). My knowledge of the Electronic Medical Records system and Policy 18.22 includes the years 2014-2017.

- 4. In 2014 through 2017, an inmate's request for reasonable accommodation may be initiated in either of two ways: (1) by the inmate personally submitting a special needs accommodation request form to a staff official; or (2) by a prescription order from a RIDOC medical provider.
- 5. If a RIDOC medical provider prescribes a special needs accommodation on behalf of an inmate, the treating provider must enter a prescription order into the inmate's medical record within RIDOC's EMR. *Exhibits 1–12* attached hereto are prescription orders entered into the EMR.
- 6. To ensure compliance with the Health Information Portability and Accessibility Act, 45 C.F.R. § 162, et seq., ("HIPAA") and the Rhode Island Confidentiality of Health Care Communications and Information Act, R.I. Gen. Laws § 5-37.3-3 ("RICHI"), RIDOC security personnel, as well as prison administrative/operational staff, do not have access to the EMR.
- 7. Because RIDOC security personnel cannot view a prescription order entered into the EMR, and do not have access to the EMR, a RIDOC medical provider must print an "administrative note" containing the prescription order to serve as the special needs accommodation request.
- 8. When an administrative note is printed, it will contain any special needs prescription orders entered in the EMR for that inmate that are not expired (*i.e.*, the stop date has not yet lapsed) or manually removed from the EMR by a RIDOC medical provider. Expired special needs prescription orders are automatically removed.
- 9. Once a RIDOC Medical provider prints special needs accommodation request, *i.e.*, the administrative note, the provider must then physically deliver the paper copy to a mailbox for the Facility ADA Coordinator to review. *Exhibits 13–20* attached hereto, are printed "administrative notes" submitted as special needs accommodation requests.
- 10. The Facility ADA Coordinator, generally a deputy warden, will then review the printed special needs accommodation requests, *i.e.*, the administrative notes, within a reasonable time and

- either grant, modify, ask for more information, or deny the request by indicating so on the paper copy and sending it to the inmate and/or back to the medical provider.
- 11. Unless printed, the prescription orders, *Exhibits 1–12*, would not be accessible or known to prison administrative or operational staff but rather would only be accessed through the EMR. If a prescription order is printed, it is designated as an "Administrative Note" and can be physically forwarded to prison administrative or operational staff. The "Administrative Notes" are attached to this affidavit as *Exhibits 13–20*. Because prison operational or administrative staff do not have access to the EMR, non-health care staff must be made aware of the prescription order through the printing of an "Administrative Note."
- 12. All the facts and opinions stated herein are true and correct to the best my knowledge and belief.

Signed under the pains and penalties of perjury this 16th day of September, 2022.

Pauline M. Marcussen, DHA, RHTA, COHP

Administrator of Healthcare Services Rhode Island Department of Corrections

Subscribed and sworn to before me on this 16th day of September 2022, in the

STATE OF NORTH CAROLINA, WAKE COUNTY

> TERRY L CHISHOLM Notary Public North Carolina Wake County

Notary Public
Print Name: Terry L Chisholm
Notary ID#:
My Commission Expires: May 17, 2027

51 West Road Cranston, RI 02920 (401) 462-1971 Fax: (401) 462-2265

January 8, 2018 Page 1 Special Needs

STEPHEN MELISE

Male

083812

11/12/2014 - Special Needs: RIDOC_special_needs

Provider: NextGen Migration

Location of Care: Fusion - GE Healthcare

NAME: MELISE, STEPHEN

ID #: 083812

Special Needs/Urgent Orders

Order Reason Start Date Stop Date Ordered By

Bottom bunk neck pain 11/12/2014 02/12/2015 Marianne Warren NP

51 West Road Cranston, RI 02920 (401) 462-1971 Fax: (401) 462-2265

January 8, 2018 Page 1 Special Needs

STEPHEN MELISE

083812

02/09/2015 - Special Needs: RIDOC_special_needs

Provider: NextGen Migration

Location of Care: Fusion - GE Healthcare

NAME: MELISE, STEPHEN

ID #: 083812

Special Needs/Urgent Orders

Order Reason Start Date Stop Date Ordered By

Bottom bunk neck pain 11/12/2014 06/12/2015 Marianne Warren NP

51 West Road Cranston, RI 02920 (401) 462-1971 Fax: (401) 462-2265

January 3, 2018 Page 1 Special Needs

STEPHEN MELISE

Male

083812

06/09/2015 - Special Needs: RIDOC_special_needs

Provider: NextGen Migration

Location of Care: Fusion - GE Healthcare

NAME: MELISE, STEPHEN

ID #: 083812

Special Needs/Urgent Orders

Order Reason Start Date Stop Date Ordered By

Bottom bunk neck pain 11/12/2014 12/12/2015 Marianne Warren NP

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January 3, 2018 Page 1 Special Needs

STEPHEN MELISE

Male

083812

11/12/2015 - Special Needs: RIDOC_special_needs

Provider: NextGen Migration

Location of Care: Fusion - GE Healthcare

NAME: MELISE, STEPHEN

ID #: 083812

Special Needs/Urgent Orders

Order

Reason

Start Date

Stop Date

Ordered By

Bottom bunk

neck pain

11/12/2014

12/12/2015

Marianne Warren NP

51 West Road Cranston, RI 02920 (401) 462-1971 Fax: (401) 462-2265

January 3, 2018 Page 1 Special Needs

STEPHEN MELISE

Male

083812

11/20/2015 - Special Needs: RIDOC_special_needs

Provider: NextGen Migration

Location of Care: Fusion - GE Healthcare

NAME: MELISE, STEPHEN

ID #: 083812

Special Needs/Urgent Orders

Order

Reason

Start Date

Stop Date

Ordered By

Bottom bunk

neck pain

11/12/2014

12/12/2016

Marianne Warren NP

51 West Road Cranston, RI 02920 (401) 462-1971 Fax: (401) 462-2265 January 3, 2018 Page 1 Special Needs

STEPHEN MELISE

Male

083812

12/21/2015 - Special Needs: RIDOC_special_needs

Provider: NextGen Migration

Location of Care: Fusion - GE Healthcare

NAME: MELISE, STEPHEN

ID #: 083812

Special Needs/Urgent Orders

Order

Reason

Start Date

Stop Date

Ordered By

Bottom bunk

neck pain

11/12/2014

12/12/2016

Marianne

Warren NP

51 West Road Cranston, RI 02920 (401) 462-1971 Fax: (401) 462-2265

January 3, 2018 Page 1 Special Needs

STEPHEN MELISE

Male

083812

06/21/2016 - Special Needs: RIDOC_special_needs

Provider: NextGen Migration

Location of Care: Fusion - GE Healthcare

NAME: MELISE, STEPHEN

ID #: 083812

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Special Needs/U	Irgent Orders			
Order	Reason	Start Date	Stop Date	Ordered By
Bottom bunk	neck pain	11/12/2014	12/12/2016	Marianne Warren NP
Bottom bunk	falls	06/21/2016	06/21/2017	Marianne Warren NP

51 West Road Cranston, RI 02920 (401) 462-1971 Fax: (401) 462-2265 January 3, 2018 Page 1 Special Needs

STEPHEN MELISE

Male

083812

06/28/2016 - Special Needs: RIDOC_special_needs

Provider: NextGen Migration

Location of Care: Fusion - GE Healthcare

NAME: MELISE, STEPHEN

ID #: 083812

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Special Needs/Urgent Orders					
Order	Reason	Start Date	Stop Date	Ordered By	
Bottom bunk	neck pain	11/12/2014	12/12/2016	Marianne Warren NP	
Bottom bunk	falls	06/21/2016	06/21/2017	Marianne Warren NP	
Bottom bunk	falls, ?apnea	06/28/2016	09/28/2016	Christopher Salas MD	

51 West Road Cranston, RI 02920 (401) 462-1971 Fax: (401) 462-2265 January 3, 2018 Page 1 Special Needs

STEPHEN MELISE

Male

083812

09/08/2016 - Special Needs: RIDOC_special_needs

Provider: NextGen Migration

Location of Care: Fusion - GE Healthcare

NAME: MELISE, STEPHEN

ID #: 083812

Special Needs/Urgent Orders					
Order	Reason	Start Date	Stop Date	Ordered By	
Bottom bunk	neck pain	11/12/2014	12/12/2016	Marianne Warren NP	
Bottom bunk	falls	06/21/2016	06/21/2017	Marianne Warren NP	
Bottom bunk	falls, ?apnea	06/28/2016	09/28/2016	Christopher Salas MD	

Medium Moran Security 51 West Road Cranston, RI 02920 (401) 462-1971 Fax: (401) 462-2265 January 3, 2018 Page 1 Special Needs

STEPHEN MELISE

Male

083812

11/11/2016 - Special Needs: RIDOC_special_needs

Provider: NextGen Migration

Location of Care: Fusion - GE Healthcare

NAME: MELISE, STEPHEN

ID #: 083812

Special Needs/Urgent Orders

Order	Reason	Start Date	Stop Date	Ordered By
Bottom bunk	falls from sleep problem	11/11/2016	11/10/2017	Christopher Salas MD
Bottom tier	crutches for broken ankle	11/11/2016	03/10/2017	Christopher Salas MD

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January 3, 2018 Page 1 Special Needs

STEPHEN MELISE

Male

083812

12/13/2016 - Special Needs: RIDOC_special_needs

Provider: NextGen Migration

Location of Care: Fusion - GE Healthcare

NAME: MELISE, STEPHEN

ID #: 083812



Order	Reason	Start Date	Stop Date	Ordered By
Bottom bunk	falls from sleep problem	11/11/2016	11/10/2017	Christopher Salas MD
Bottom tier	crutches for broken ankle	11/11/2016	03/10/2017	Christopher Salas MD
CPAP	sleep apnea	12/13/2016	06/13/2017	Jennifer Clarke MD

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January 3, 2018 Page 1 Special Needs

STEPHEN MELISE Male

083812

06/07/2017 - Special Needs: RIDOC_special_needs

Provider: NextGen Migration

Location of Care: Fusion - GE Healthcare

NAME: MELISE, STEPHEN

ID #: 083812

Special Needs/Urgent Orders					
Order	Reason	Start Date	Stop Date	Ordered By	
CPAP	sleep apnea	12/13/2016	06/13/2017	Christopher Salas, M.D.	
Bottom bunk	falls from sleep problem	06/07/2017	06/07/2018	Christopher Salas, M.D.	

DEPARTMENT OF CORRECTIONS **ADMINISTRATIVE NOTE**

SITE: MD1 Medical Clinic

COMPLETED BY: Marianne Warren NP 11/12/2014 9:13 AM

NAME: MELISE, STEPHEN

083812

Special Needs/Urgent Orders

Order Bottom bunk Reason neck pain Start Date 11/12/2014 Stop Date 02/12/2015 Ordered By Marianne Warren NP

Lew more Mo.
April Mc Caushy
Deputy
11/19/14

Severe pain but Ostoadhuts rect on x

11-17-2017

NAME: MELISE, STEPHEN NUMBER: 083812

DEPARTMENT OF CORRECTIONS ADMINISTRATIVE NOTE

SITE: MD1 Medical Clinic

COMPLETED BY: Marianne Warren NP 02/09/2015 10:24 AM

NAME: MELISE, STEPHEN

D#: 083812

Special Needs/Urgent Orders

Order Bottom bunk Reason neck pain Start Date 11/12/2014 Stop Date 06/12/2015

Ordered By

puel more info

Marianne Warren NP

82-08-2015

NAME: MELISE, STEPHEN NUMBER: 083812

DEPARTMENT OF CORRECTIONS **ADMINISTRATIVE NOTE**

SITE: MD1 Medical Clinic

COMPLETED BY: Marianne Warren NP 06/09/2015 11:17 AM

NAME: MELISE, STEPHEN

ID #: 083812

Special Needs/Urgent Orders

Order Bottom bunk Reason

neck pain

Start Date 11/12/2014 Stop Date 12/12/2015 Ordered By

Marianne Warren NP

Me Canghirl

06-09-2015

NAME: MELISE, STEPHEN NUMBER: 083812

DEPARTMENT OF CORRECTIONS ADMINISTRATIVE NOTE

SITE: MD1 Medical Clinic

COMPLETED BY: Marianne Warren NP 12/21/2015 11:50 AM

NAME: MELISE, STEPHEN

ID #: 083812

Special Needs/Urgent Orders

Örder Reason

Start Date Stop Date Ordered By

Here He Cantry

Bottom bunk neck pain 11/12/2014 12/12/2016 Marianne Warren NP

> NAME: MELISE, STEPHEN NUMBER: 083812



DEPARTMENT OF CORRECTIONS **ADMINISTRATIVE NOTE**

SITE: MD1 Medical Clinic

COMPLETED BY: Mel White, RN 09/08/2016 9:34 AM

NAME: MELISE, STEPHEN

083812

Special Needs/Urgent Orders

Order Reason Bottom bunk neck pain Bottom bunk falls Bottom bunk falls, ?apnea

Start Date Stop Date 11/12/2014 12/12/2016 Marianne Warren NP 06/21/2016 06/21/2017 Marianne Warren NP

Ordered By 06/28/2016 09/28/2016 Christopher Salas MD

Approved Mr Carry

margue per 9-19-2016

NAME: MELISE, STEPHEN NUMBER: 083812

DEPARTMENT OF CORRECTIONS ADMINISTRATIVE NOTE

SITE: MD1 Medical Clinic

COMPLETED BY: Christopher Salas MD 11/11/2016 1:08 PM

NAME: MELISE, STEPHEN

ID #: 083812

Special Needs/Urgent Orders

Order

Reason

Stop Date

Ordered By

Bottom bunk Bottom tier

falls from sleep problem crutches for broken ankle 11/11/2016 11/11/2016

Start Date

03/10/2017

11/10/2017 Christopher Salas MD Christopher Salas MD

Approved ple County

April 16 White Sworter

A broken andre

Leader Soften

Leader Expires

built expires

NAME: MELISE, STEPHEN

NUMBER: 083812

DEPARTMENT OF CORRECTIONS **ADMINISTRATIVE NOTE**

SITE: MD1 Medical Clinic

COMPLETED BY: Mel White, RN 12/13/2016 2:27 PM

NAME: MELISE, STEPHEN

ID #: 083812

Special Needs/Urgent Orders

Order

Bottom bunk

Bottom tier

CPAP?

Reason

falls from sleep problem

crutches for broken ankle

sleep apnea

Start Date

Stop Date

11/11/2016 11/10/2017 03/10/2017

11/11/2016 12/13/2016 06/13/2017 Ordered By

Christopher Salas MD Christopher Salas MD

Jennifer Clarke MD

Sport McChy

DEPARTMENT OF CORRECTIONS ADMINISTRATIVE NOTE

SITE: MD1 Medical Clinic

COMPLETED BY: Mel White, RN 06/07/2017 8:52 AM

NAME: MELISE, STEPHEN

ID #: 083812

Special Needs/Urgent Orders

Order Reason Start Date Stop Date Ordered By

CPAP

sleep apnea

12/13/2016

06/13/2017

Christopher Salas, M.D.

Bottom bunk

falls from sleep problem

06/07/2017

06/07/2018

Christopher Salas, M.D.